



## UTILITIES

Addressing more than just medical problems can lead to a happier, healthier life. You shared with us that you have needs that are typically not addressed in the medical setting. We want to help. Listed below are resources that may help you with those needs. If you don't see a resource that is right for you or would like to talk about additional needs that you may have please contact Western Colorado 2-1-1 (by dialing 211), a free and confidential resource and referral center. **Anything in red is COVID specific and subject to change as the pandemic continues. Remember to call prior to confirm services.**

### **Catholic Charities of the Western Slope - Emergency Financial Assistance**

**Phone:** 970-384-2060 (Glenwood Springs), 970-949-0405 (Eagle/Avon)

**Website:** <https://ccdenver.org/western-slope-services/>

**Address:** 1004 Grand Avenue, Glenwood Springs, CO 81601

**Languages:** Spanish and English

**Available Hours:** Monday-Friday 9am to 5pm

**Eligibility:** Must meet certain income requirement, detail provided during initial appointment.

**Intake Process:** Call to schedule appointment to assess needs.

Need ID, recent utility bill and proof of income.

**Service:** Provide emergency financial assistance for utility in Pitkin, Garfield and Eagle.

### **Eagle County Department of Human Services - Financial Services**

**Phone:** 970-328-8840

**Website:** <https://www.eaglecounty.us/humanservices/>

**Address:** 20 Eagle County Drive, El Jebel, CO 81623

**Languages:** Spanish and English

**Hours:** El Jebel Office: Monday – Friday 9am to 4pm

**Eligibility:** US Citizen or legal resident and need to meet eligibility guidelines.

**Intake Process:** Online <https://coloradopeak.secure.force.com/> to apply for services.

**Services:** Colorado works (TANF), Old Age Pension, Aid to Needy Disabled,

Aid to the Blind, Low Income Energy Assistance program.

### **Garfield County Department of Human Services - Financial Services**

**Phone:** 970-625-5282 EXT 3114

**Website:** <https://www.garfield-county.com/human-services/energy-assistance/>

**Address:** 195 W 14<sup>th</sup> Street Rifle, CO 81650

**Languages:** Spanish and English

**Available Hours:** Monday – Friday 8:30am to 4:30pm

**Eligibility:** Need to meet program eligibility and income levels.

**Intake Process:** Online <https://coloradopeak.secure.force.com/> to apply for services.



**Services:** Colorado works (TANF), Old Age Pension, Aid to Needy Disabled, Aid to the Blind, Low Income Energy Assistance program (LEAP).

### **Pitkin County - Low Income Energy Assistance Program (LEAP)**

**Phone:** 970-920-5235

**Website:** <http://www.pitkincounty.com/213/Financial-Assistance>

**Address:** 0405 Castle Creek Road, Aspen, CO 81611

**Languages:** Spanish and English

**Hours:** Monday – Friday 9am-4pm Program Available November 1 through April 30,

**Eligibility:** Depends on income guidelines by household size.

**Intake Process:** Mail in only program.

**Services:** For low income household with paying their winter heating utility cost.  
Can provide up to \$700 to help eligible families.

### **Goodwill Low Income Energy Assistance Program (LEAP)**

**Phone:** 866-432-8435

**Website:** <http://www.discovermygoodwill.org/programs/leap>

**Address:** PO Box 36200 Colorado Springs, CO 80948-9905

**Languages:** Spanish and English

**Hours:** Program Available November 1 through April 30, Mail in only program.

**Eligibility:** Depends on income guidelines by household size.

**Intake Process:** Mail in only program.

**Services:** For low income household with paying their winter heating utility cost.

### **Salvation Army – Financial Assistance**

**Phone:** 970-945-6976

**Website:** <https://vail.salvationarmy.org/>

**Address:** 201 14<sup>th</sup> St. Suite 125, Glenwood Springs, CO 81601

**Languages:** English

**Hours:** Monday-Friday 9-5

**Services:** Emergency assistance to pay utility bills

### **River Center of New Castle Emergency Assistance**

**Phone:** 970-984-4333

**Website:** <http://www.rivercenternewcastle.org>

**Address:** 126 North 4<sup>th</sup> Street New Castle, CO 81647

**Languages:** Spanish and English

**Hours:** Monday-Thursday 9am to 12 pm



**Eligibility:** Assistance determine on a case by case basis.

Service only provided to New Castle and Silt.

**Intake Process:** Interview and application with valid ID and bills.

**Service:** Emergency assistance with rent and utilities.

### **River Center of New Castle- Winter Coat Drive-Life Assistance**

**Phone:** 970-984-4333

**Website:** <http://www.rivercenternewcastle.org>

**Address:** 126 North 4<sup>th</sup> Street New Castle, CO 81647

**Languages:** English and Spanish

**Available Hours:** Monday – Friday 9am to 12pm

**Eligibility:** Assistance determined on case by case basis.

**Intake Process:** Interview and application

**Services:** Emergency Assistance for rent and utilities.

### **Rifle Housing Authority**

**Phone:** 970-625-3974

**Website:** <https://www.riflehudhousing.com>

**Address:** 250 Ute Ave Rifle CO 81650

**Hours:** Monday through Friday 7:30am to 3:30pm

**Services:** Provide affordable rental apartments for senior and disabled residents

**Eligibility:** Must be at least 62 years old or disabled.

### **Roaring Fork Schools- Family Resource Center**

**Phone:** 970-384-6000, 970-384-9500

**Email:** [familyservices@rfschools.com](mailto:familyservices@rfschools.com)

**Web:** <https://www.rfsd.k12.co.us/>

**Language:** Spanish and English

**Intake:** School kids and families.

**Service:** Available to connect families to community resources and provide case-management. If you need assistance, or if you are worried about a student or family's basic needs (food, housing, financial security, health care access, etc.), please send an email to [familyservices@rfschools.com](mailto:familyservices@rfschools.com) or leave a message at 970-384-9500 and a family liaison will follow up to support the family.

### **Weatherization Program with Northwest Council of Government**

**Phone:** 800-332-3669

**Website:** <http://nwccog.org/programs/weatherization/>

**Services:** Helps to weatherize homes